

# 1996 Commissioner's Report on Underserved Communities

Table E - Agents and Servicing Offices Information  
for Homeowners

Company	Number of Agents in California	Number of Agents in Underserved Communities	Percentage of Agents in California that are in the Underserved Communities	Number of Service Offices in California	Number of Service Offices in Underserved Communities	Percentage of Offices in California that are in the Underserved Communities
<b>TOTAL</b>	<b>25,458</b>	<b>1,057</b>	<b>4.15%</b>	<b>12,858</b>	<b>580</b>	<b>4.51%</b>
AMERICAN RELIABLE INS CO	3	1	33.33%	0	0	N/A
TOKIO MARINE&FIRE INS CO LTD US BR	35	11	31.43%	1	0	0.00%
COMMERCIAL UNION INS COS.	15	2	13.33%	31	2	6.45%
CALIFORNIA CASUALTY INS COS	62	6	9.68%	9	1	11.11%
CALIFORNIA STATE AUTO ASN INTER-INS	455	41	9.01%	115	5	4.35%
LIBERTY MUTUAL INS COS	103	8	7.77%	7	0	0.00%
ATLANTIC MUTUAL INS COS	81	6	7.41%	2	0	0.00%
PACIFIC INDEMNITY CO	159	9	5.66%	8	2	25.00%
CNA INS COS	694	39	5.62%	2	0	0.00%
INTERINS EXCH-AUTO CLUB OF SO CA	720	40	5.56%	77	6	7.79%
VIGILANT INS CO	162	9	5.56%	8	2	25.00%
FEDERAL INS CO	164	9	5.49%	8	2	25.00%
GREAT AMERICAN GROUP	623	33	5.30%	1	0	0.00%
PRUDENTIAL PROPERTY & CAS INS CO	793	42	5.30%	80	6	7.50%
FARMERS INS EXCHANGE	3,599	188	5.22%	3,599	188	5.22%
FIREMANS FUND INS CO	794	40	5.04%	796	40	5.03%
ALLIED PROPERTY & CASUALTY INS CO	82	4	4.88%	2	0	0.00%
HARTFORD INS COS	5,559	250	4.50%	3	0	0.00%
CENTURY INDEMNITY CO	420	18	4.29%	6	0	0.00%
MERCURY CASUALTY CO	963	40	4.15%	996	40	4.02%
CALFARM INS CO	398	15	3.77%	516	16	3.10%
MARYLAND CASUALTY CO	188	7	3.72%	5	0	0.00%
ROYAL INS	453	15	3.31%	3	0	0.00%
ALLSTATE INS GROUP	1,965	64	3.26%	3,752	195	5.20%
SAFECO INS GROUP	650	20	3.08%	14	0	0.00%
AETNA INS COS	340	10	2.94%	6	0	0.00%

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TRAVELERS INS COS	340	10	2.94%	6	0	0.00%
STATE FARM INS COS	1,970	51	2.59%	2,085	55	2.64%
NATIONAL AUTOMOBILE & CAS INS CO	44	1	2.27%	1	0	0.00%
AMERICAN STATES INS COS	1,793	40	2.23%	437	13	2.97%
UNITED STATES FIDELITY&GUARANTY CO	136	3	2.21%	159	3	1.89%
AMCO INS CO	322	7	2.17%	2	0	0.00%
ALLIED MUTUAL INS CO	323	7	2.17%	2	0	0.00%
CALIFORNIA INS GROUP	453	9	1.99%	23	0	0.00%
MASSACHUSETTS BAY INS CO	135	1	0.74%	1	0	0.00%
HANOVER INS CO	135	1	0.74%	1	0	0.00%
CENTURY-NATIONAL INS CO	13	0	0.00%	2	0	0.00%
TOPA INS CO	2	0	0.00%	1	0	0.00%
GRANGE INS ASSOCIATION	68	0	0.00%	2	0	0.00%
ALLEGIANCE INS CO	50	0	0.00%	1	0	0.00%
NATIONWIDE INS COS	38	0	0.00%	7	1	14.29%
AMICA MUTUAL INS CO	10	0	0.00%	2	0	0.00%
HORACE MANN INS CO	50	0	0.00%	1	0	0.00%
FIVE STAR INS CO	1	0	0.00%	0	0	N/A
PREFERRED RISK MUTUAL INS CO	90	0	0.00%	1	0	0.00%
DEPOSITORS INS CO	5	0	0.00%	2	0	0.00%
KEMPER INS COS	0	0	N/A	74	3	4.05%
NATIONAL GENERAL INS CO	0	0	N/A	1	0	0.00%